

Your Fire Department asks that you protect your family and property by installing a KnoxBox to provide emergency access when your alarm system dispatches New Marlborough Fire and Rescue to your home. The KnoxBox is a secure small metal box mounted outside your door which only New Marlborough Fire and Rescue can open to remove your house key. Immediate access is critical when you are not home or when a medical emergency prevents you from getting to your door.

**KnoxBoxes are obtained directly from the manufacturer at:
[Department Store - Knox Rapid Access System](#)
or by calling 1-855-438-5669.**

While the KnoxBox is recommended for all homes, buildings having an alarm system automatically reporting to the 911 Dispatch Center are mandated by Town bylaw to install a KnoxBox and to register the alarm.